Q. What is Sam’s Club Payroll powered by Execupay?

This service provides full-service payroll exclusively for all Sam's Club members.

For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.

Q. Do I need to be a member to use Sam’s Club Payroll powered by Execupay?

Yes, Sam’s Club Payroll powered by Execupay is membership exclusive.

Q. Do I get Sam’s Club Payroll powered by Execupay for free because I’m a Sam's Club member?

No. A Sam's Club Business membership is still required.

Q. Do I get anything special with Sam’s Club Payroll powered by Execupay for being a Sam’s Plus member?

Yes. You will receive preferred pricing.

Q. What specific payroll services does Sam’s Club Payroll powered by Execupay provide?

Sam’s Club Payroll powered by Execupay provides payroll processing, access to employee data, multiple payroll reports, direct deposit, employee self service and your own dedicated payroll specialist to mention a few.

For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.

Q. How does Sam’s Club Payroll powered by Execupay compare against competitors?

Sam’s Club Payroll powered by Execupay offers a more robust online product than its competitors.

Q. What are the hours for customer support and will I find a live person to speak with?

7am CST to 7pm CST.
Q. How difficult is it to get started using Sam’s Club Payroll powered by Execupay?

It is a very simple process: Log on to your Sam's Club account, and under payroll, select enroll now.

Q. How does pricing work and what is included in the Sam’s Club Payroll powered by Execupay monthly fee?

We have a simplistic pricing model; we base it on how many employees you have.

1-5 employees pays X
6-10 employees pays Y...etc.

For further questions, please contact Sam’s Club Payroll powered by Execupay at **866-895-1530**.

Q. Am I charged extra for more than one company?

Sam’s Club Payroll powered by Execupay charges per Federal ID #.

Q. Am I charged extra because of the number of employees I have?

We have a simplistic pricing model; we base it on how many employee's you have.

1-5 employees pays X
6-10 employees pays Y...etc.

Q. What will it cost to remain current with tax tables, tax forms and the software?

Sam's Club Payroll powered by Execupay has no additional costs for software updates.

Q. How do I get set up?

It is a very simple process: Log on to your Sam's Club account, and under payroll, select enroll now.

For further questions, please contact Sam’s Club Payroll powered by Execupay at **866-895-1530**.
**Payroll Services Powered by ExecuPay FAQ**

**Article #: 1678**

---

**Q. Is there a contract to sign?**

There are no contracts with Sam’s Club Payroll powered by Execupay.

---

**Q. What if I’m not satisfied with Sam’s Club Payroll powered by Execupay?**

Since there is no contract you’ll be able to stop the service at any time.

---

**Q. How does Sam’s Club Payroll powered by Execupay handle benefits like medical insurance or 401(k)?**

Sam’s Club Payroll powered by Execupay can handle any tax/non tax related deductions.

---

**Q. Does Sam’s Club Payroll powered by Execupay offer workers’ compensation insurance?**

Sam’s Club Payroll powered by Execupay does not offer this directly but we will recommend a provider for you.

For further questions, please contact Sam’s Club Payroll powered by Execupay at **866-895-1530**.

---

**Q. Can I manage paid time off, vacation, and sick time in Sam’s Club Payroll powered by Execupay?**

Yes. You’ll be able to manage all personal time taken related to payroll.

---

**Q. Does Sam’s Club Payroll powered by Execupay have time clocks I can use in my office?**

Sam’s Club Payroll powered by Execupay does not offer this directly but we will recommend a provider for you.

---

**Q. How does Sam’s Club Payroll powered by Execupay handle garnishments and levies?**

Sam’s Club Payroll powered by Execupay will enter and transfer all of these payments on your behalf.

---

**Q. How long does it take to run payroll?**
The average payroll will take under 5 minutes, but one can be run in as short as a “click and send.”

For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.

Q. How secure is my data with Sam’s Club Payroll powered by Execupay?

Execupay continuously works to ensure that the security of our client and partner data is engrained within our corporate culture. Execupay complies with two very stringent PI regulations. Massachusetts 201 CMR 17.00 and SSAE 16 controls. Execupay performs quarterly network vulnerability testing as well as annual network penetration testing.

Q. Does Sam’s Club Payroll powered by Execupay integrate with my existing accounting software?

Sam’s Club Payroll powered by Execupay will integrate with some accounting software.

Q. Can I pay independent contractors with Sam’s Club Payroll powered by Execupay?

Yes. 1099 contractors can be paid.

Q. Does Sam’s Club Payroll powered by Execupay file W-2 and 1099 forms?

Yes. Sam’s Club Payroll powered by Execupay will file your W-2 and 1099 forms.

Q. How do I handle 1099 contractors in Payroll?

You’ll enter the amount to be paid each payroll.

For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.

Q. Which federal forms are filed on my company’s behalf?

941, 940, W-2, W-3, 1099 and 1096.
Q. Which state and local forms are filed on my company’s behalf?

Sam’s Club Payroll powered by Execupay will file all required state and local forms on your behalf.

Q. Can I process payroll from a mobile phone or tablet?

Sam’s Club Payroll powered by Execupay can be processed from a mobile phone and a tablet.

For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.

Q. What are the system requirements?

Sam’s Club Payroll powered by Execupay does not have specific system requirements.

Q. Does Sam’s Club Payroll powered by Execupay require that I have Internet access?

Yes. Sam’s Club Payroll powered by Execupay will need to be accessed through the Sam's Club website, at SamsClub.com/payroll.

Q. Can I move my Sam’s Club Payroll powered by Execupay from Mac to Window or Window to Mac at any time?

Sam’s Club Payroll powered by Execupay is supported by MAC and Windows.

Q. How do I get updates and patches for Sam's Club Payroll powered by Execupay? How often?

Sam’s Club Payroll powered by Execupay is updated on an ongoing basis.

For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.

Q. Can I correct errors I make in Sam’s Club Payroll powered by Execupay myself?

Yes. All errors can be adjusted by you.

Q. Can I set up in the middle of a calendar year and still get year-end reports?
Yes. Sam’s Club Payroll powered by Execupay audits all accounts back to the beginning of the calendar year.

---

**Q. Does Sam’s Club Payroll powered by Execupay handle after-the-fact paychecks?**

No. Sam’s Club Payroll powered by Execupay does not support after-the-fact payrolls.

---

**Q. After running a payroll, can I post results to my accounting package?**

Yes. Within an hour of processing, all results will be available to post.

For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.

---

**Q. Does Sam’s Club Payroll powered by Execupay handle both salaried and hourly employees?**

Yes. Sam’s Club Payroll powered by Execupay supports both salaries and hourly employees.

---

**Q. Does Sam’s Club Payroll powered by Execupay handle overtime?**

Yes. Sam’s Club Payroll powered by Execupay does support overtime hours.

---

**Q. Is there a limit on the number of employees that I can pay using Sam’s Club Payroll powered by Execupay?**

No.

---

**Q. What types of pay frequencies are available?**

Sam’s Club Payroll powered by Execupay supports multiple pay frequencies, the most common being weekly, bi-weekly, semi-monthly and monthly.

For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.

---

**Q. Do all employees have to be paid on the same pay frequency?**
Payroll Services Powered by ExecuPay FAQ
Article #: 1678

Sam’s Club Payroll powered by Execupay can support multiple pay frequencies.

Q. Can I pay vacation and/or sick time using Sam’s Club Payroll powered by Execupay?
Yes. Sam’s Club Payroll powered by Execupay supports paying sick and vacation time.

Q. Can paid time off (PTO) be handled in Sam’s Club Payroll powered by Execupay?
Yes. You’ll be able to manage all personal time taken related to payroll.

Q. Can I import hours from a time clock system?
Yes. Sam’s Club Payroll powered by Execupay will support some time clock systems.
For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.

Q. Can Sam’s Club Payroll powered by Execupay handle medical and dental insurance?
Sam’s Club Payroll powered by Execupay can handle any tax/non tax related deductions.

Q. Can Sam’s Club Payroll powered by Execupay handle garnishments such as child support?
Sam’s Club Payroll powered by Execupay can handle any tax/non tax related deductions.

Q. Does Sam’s Club Payroll powered by Execupay handle mileage reimbursements?
Sam’s Club Payroll powered by Execupay can handle any tax/non tax related reimbursements.

Q. Can I use Sam’s Club Payroll powered by Execupay to pay commissions or piecework?
Yes. Sam’s Club Payroll powered by Execupay will support the pay out of commissions and piecework.
For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.
Q. Do all my employees have to be set up with the same taxes, incomes and deductions?
No. Under certain circumstances all would have to have the same taxes.

Q. I allocate my payroll to departments. Can Sam’s Club Payroll powered by Execupay handle this?
Yes. Sam’s Club Payroll powered by Execupay supports multiple departments.

Q. I have employees in multiple states. Can Sam’s Club Payroll powered by Execupay handle this?
Yes. Sam’s Club Payroll powered by Execupay supports multiple states.

Q. Is there an additional fee associated with multi-state payroll?
Yes. There is a $5 fee for each additional state after the first one per payroll.
For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.

Q. Which tax forms does Sam’s Club Payroll powered by Execupay print?
All payroll related tax forms.

Q. Does Sam’s Club Payroll powered by Execupay support my state forms?
Yes. Sam’s Club Payroll powered by Execupay supports all state forms.

Q. Does Sam’s Club Payroll powered by Execupay track local taxes?
Yes. Sam’s Club Payroll powered by Execupay supports all local forms.

Q. Does Sam’s Club Payroll powered by Execupay handle new hire filing to the state?
Yes. Sam’s Club Payroll powered by Execupay will file all new hires.
For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.
Q. Does Sam’s Club Payroll powered by Execupay handle EFW2 filing?
Yes. Sam’s Club Payroll powered by Execupay handles W-2 filing.

Q. Does Sam’s Club Payroll powered by Execupay print on blank check stock?
Yes. Sam’s Club Payroll powered by Execupay can be printed on specific blank check stock.

Q. Do I have to buy new checks to use Sams Club Payroll?
Sam’s Club Payroll powered by Execupay may support your current check stock. You can also provide direct deposit to all of your employees at no additional cost.

Q. Does Sam’s Club Payroll powered by Execupay mail out checks?
Yes. Sam’s Club Payroll powered by Execupay can mail out checks to the business if desired.

For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.

Q. Can a check be deposited into more than one account?
Yes. Sam’s Club Payroll powered by Execupay supports multiple direct deposits.

Q. Can I modify or void a check easily?
Yes. Sam’s Club Payroll powered by Execupay is easily navigated.

Q. Can I offer direct deposit services to my employees?
Yes. Sam’s Club Payroll powered by Execupay supports direct deposit.

Q. Do all my employees have to use direct deposit?
No. Sam’s Club Payroll powered by Execupay supports live checks as well.

For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.

Q. Will my bank accept direct deposit?
As long as your bank accepts NACHA then direct deposit will be supported through Sam’s Club Payroll powered by Execupay.

Q. How will my employees get their pay stubs?
Sam’s Club Payroll powered by Execupay encourages direct deposit for all employees to be able to use a computer or smart device to download their stub. Otherwise, it can be printed directly through the payroll login.

Q. Does Sam’s Club Payroll powered by Execupay offer something for unbanked employees?
Yes. Sam’s Club Payroll powered by Execupay supports a paycard for employee access to funds.

Q. Does Sam’s Club Payroll powered by Execupay handle new hires?
New hires can be entered directly on the employer website or through your dedicated specialist.

For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.

Q. Do I add new employees in Sam’s Club Payroll powered by Execupay or can they input their own info?
New hires can be entered directly on the employer website or through your dedicated specialist.

Q. Why does it have to be a set frequency?
A frequency needs to be set for the Sam’s Club Payroll powered by Execupay calendar to generate. After that, multiple frequencies can be processed.
Q. What deductions/reimbursements does Sam’s Club Payroll powered by Execupay support?

Sam’s Club Payroll powered by Execupay can handle any tax/non tax related deductions.

Q. Who answers penalty notices?

Sam’s Club Payroll powered by Execupay will handle all notices while enrolled with Sam’s Club Payroll powered by Execupay.

Q. When will my funds be debited for taxes and direct deposit?

On Sam’s Club Payroll powered by Execupay funds will be debited 2 days prior to check date.

For further questions, please contact Sam’s Club Payroll powered by Execupay at 866-895-1530.